



company name

NIVAL GROUP SERVICE SRL

product sector

Operatori Logistici & Trasporti

logistics depot area

130.000 m²

website

www.nivalgroup.com

Zucchetti's solutions

- **WMS Replica**

WMS and High Value Added Logistics Services at Nival Group

Nival Group, a logistics operator specialising in the management of intralogistics for customers in the food and non-food sectors, has chosen the **Zucchetti's Replica WMS** to improve the organisation of its **5 sites**, covering a total area of **130.000 square metres**, and to provide high value-added logistics services.

case history

Company

NIVAL GROUP is an innovative company that has been offering a global supply of **in-house logistics services** for companies for more than 20 years.

The company's warehousing operations, consignment and **work account services**, and **logistical activities**, including order picking, groupage, display composition, repackaging, labelling, tying, fractioning into packets or individual units, baskets or promotional packs, hand-wrapping, flow-packing, and blistering, are all managed in-house. This ensures **process control, product traceability**, and management of information flows, facilitated by the company's WMS Replica by Zucchetti.

Furthermore, the NIVAL GROUP oversees the **transformation of semi-finished products into finished products**, adhering to customer specifications and industry standards. NIVAL GROUP's temperature-controlled processing areas ensure product integrity during processing, maintaining the cold chain.

Nival deals mainly with food products, for which it is essential to manage expiry dates. The **Replica WMS** allows Nival to guarantee **FEFO** management. **First Expired First Out**, the first batches to leave the warehouse are the ones that enter, and they expire first.

This management approach is particularly beneficial in the food industry, as it enhances customer service and contributes to product safety and quality.

We are also responsible for reverse logistics, sorting and quality control activities.

At NIVAL GROUP, we are committed to delivering the highest level of flexibility in our service

offerings. We are equipped to handle both continuous and seasonal orders, as well as occasional orders, ensuring that we can tailor our services to meet the specific needs of each client.

5 OPERATIONAL SITES

NIVAL GROUP operates **five sites** with a total area of **130.000 square metres**, and its storage systems have a capacity of over **150.000 pallets**.

From March to September, there are "buffer" warehouse spaces available, with a capacity of 15-20 thousand pallet places.

Why Replica Sistemi

*"The **StockSystem WMS** is a tool that is **integrated with customers**, with complex interfaces that exchange all kinds of information that is handled in the time and manner expected by the customer.*

*Replica Sistemi's project managers successfully completed a complex analysis for the **integration of 25 warehouse customers**.*

*Fortunately for us, **we are growing** and want to continue this trend with the tool, in particular, of **Replica Sistemi**."*

- Rudy Padovani, IT Manager Nival Group

Needs and Project

NIVAL GROUP has relied on Replica Sistemi to optimise its processes for managing complex logistics activities through the acquisition of **StockSystemInfinity**.

The group's needs were

LOGISTICS PRODUCTION

- Management of raw materials in warehouses;
- Traceability/tracking;
- FEFO management;

ReplicaSistemi

ZUCCHETTI

case history

- Deadline management;
- Preparation and dispatch of whole pallets for production;
- Timely management of returns from production;
- Punctual management of stocks with details of picked goods not yet dispatched, shared with the customer;
- Issuing of Bills of Lading.

DISTRIBUTION LOGISTICS WITH VALUE-ADDED SERVICES

- Reception of packaged products from factories;
- Quality control;
- Kitting and packaging;
- Multi-language labelling in both SSCC and standard formats;
- Preparation for dispatch of finished products to clients' customers;
- Issuing of Bills of Lading.

The Benefits of the Integration

Nival Group's **competitive advantage** is rooted in its logistics capabilities, which include:

- support the company's growth by increasing volumes and the number of customers managed;
- recover productivity through:
 - o reduction of line stock-outs for the production of both continuous flow items and on order;

- o speed reduction of order preparation errors and reduction of customer returns;

- traceability and retraceability of all food products, raw materials and components;

- SSCC label printing.

Zucchetti's **WMS Replica** has **improved operations, reduced errors and recovered efficiency**.

The secret of success

*"We had different experiences, and we were able to understand the **merits** that **Replica Sistemi** has compared to the different, non-integrated solutions we had before."*

- **Claudio Rudella**, General Manager Operations Nival Group

*"We have found **Replica Sistemi** to have an **excellent approach** both in terms of studying the implementation of the project and the ability to follow up on each **customer's specific needs**."*

- **Simone Bertolaso**, Operations Manager Nival Group